



**spring**conference

April 29–May 1 **Miami FL**

preliminary  
**agenda**



**titlesponsor**

**HCP19**  
Hospital O.R. & Surgical



11:30am–7:00pm

### Registration for Suppliers & Sponsors

11:30am–4:00pm

#### Provider Registration

This special Provider Registration is for all Hospital O.R. & Surgical Directors and GPO Executives. Relax and enjoy a light meal & networking with your peers as you register for the conference. Lunch will be served between noon and 3:00pm.

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12:00pm–4:00pm

#### Supplier Showcase

Select Suppliers will showcase their products, services and technology. Showcases are designed to provide a limited number of supplier attendees with an opportunity to demonstrate their products, services and solutions for the provider executives. To maximize this experience for everyone, only Providers and Supplier attendees from companies with a showcase exhibit will be permitted into the showcase area. Please contact us to learn how you can participate.

2:30pm–2:50pm

#### Supplier Orientation

All Suppliers are welcome to attend this orientation meeting. This informational orientation meeting is an excellent opportunity for first time Supplier attendees to gain a clear understanding of our conference, specifically the **reverse** expo and how it works.

4:15pm–5:30pm

#### Provider Orientation & Sponsor Spotlight

All Hospital O.R. & Surgical Directors and GPO Executives are required to attend this orientation meeting, which will provide important information pertaining to the conference and introduce a few of our sponsors.

5:30pm–6:00pm

#### Welcome Reception & Networking Event *(all attendees)*



6:00pm–9:00pm

#### Hospitality Suites Hosted by our Sponsors *(all attendees)*



7:00am–6:00pm

## Registration Desk Open

Our Registration Desk will be staffed throughout the conference. If you have questions or need assistance with anything, please stop by and let us know. We are happy to help.

7:00am–8:00am

## Breakfast *(all attendees)*



Consulting Group, LLC.

8:00am–9:30am

## Opening Remarks & Keynote Address *(all attendees)*

### *Transformational Leadership in High Reliability Organizations*

#### **Admiral Mike "Wizzard" McCabe**

Mike is a historic leader with a passion for innovation and change. As head of all naval aviation, Admiral Mike McCabe oversaw some of the deepest technological shifts and changes at the U.S. Navy. He ensured thousands of military personnel would be ready for these transformations and managed the budgets that supported these key innovations and changes. His career was driven by one motivation: sustaining a culture of excellence while caring for his people. He is eager to share these leadership values of care, action and innovation with today's decision makers.

Mike is a highly decorated, experienced leader, former admiral, and corporate CEO who teaches others to lead and coaches teams to reach their potential. He draws inspiration from his father, a World War II Navy pilot who was killed deploying to the Korean War. Eighteen months after graduating college, Mike was flying combat missions under the mentorship of one of the original instructors of the real "Top Gun" Navy fighter weapons school, shooting down MiGs together. He later became the Executive Officer of the school, and eventually consulted for the hit movie "Top Gun".

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Mike has command experience at every operational level of the Navy, including the Commander of the US 3rd Fleet. In these commands, he was able to achieve excellence while suffering no operational loss of life. His combat decorations include the Silver Star and Distinguished Flying Cross. Mike also served as the Director of Air Warfare for the Navy with oversight to the entire Naval Aviation budgets. He was serving in this capacity in the Pentagon when the 9/11 terrorist attack struck the building directly below his office. During that tour, he was largely responsible for the next generation of naval aviation technology, aircraft and aircraft carriers. Following Navy retirement, he became the CEO/President of a large commercial charter airline. He grew the airline into a multi-hundred-million-dollar business. He left the airline and retired a second time to battle cancer. Having survived air combat, the 9/11 attacks, and cancer, Mike embodies the spirit of "Glad To Be Here" and lives in a "pay it forward mode" bringing his storied experience and passion to helping teams and leaders.

**Learning objectives:**

***After attending this presentation, attendees will learn to:***

- *Drive continuous improvement in healthcare environment from quality, safety and service delivery that will directly influence the patient experience. This presentation will define a framework that drives self responsibility, team focused outcomes, and ongoing review of process that results in continuous improvement.*
- *Foster the proper team dynamics and employee engagement to increase productivity, improve recruitment and retention of employees and provide the right environment for development. This presentation will outline the key components found in high performing teams that create, implement and sustain a higher level of performance compared to environments where these components are missing. The presentation will also provide a way to measure current status to create a gap analysis.*
- *Define a quality assurance process that deemphasizes fault finding and highlights best practices to reinforce positive behavior. The debrief dynamics becomes a positive versus a negative experience which then will translate into the improvement of delivery of services.*

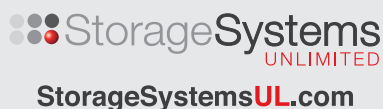
9:30am–9:45am

**Coffee Break**





10:00am–12:00pm



## reverseexpo Session I

The Hospital O.R. & Surgical Directors and GPO Executives host the exhibit booths in this very unique **reverseexpo**.

12:00pm–1:15pm



**Lunch** (*all attendees*)

1:30pm–2:30pm

## Educational Session

### *The Opioid Crisis and Patient Care – Opioid Alternatives for Perioperative Pain Management*

#### **Dr. Ralf E. Gebhard**

Dr. Ralf E. Gebhard is a Professor in the Department of Anesthesiology, Perioperative Medicine and Pain Management at the University of Miami. He also is the Chief of the Division of Acute Pain Management and Regional Anesthesia and serves as Vice Chairman for Clinical Research. In addition to his expertise in the area of Acute Pain Management, Dr. Gebhard has also proven himself to be an outstanding clinical researcher and scientist. He has conducted more than 50 clinical trials as a Principal Investigator and has received significant grants to support his research. His area of particular interest is related to peripheral nerve block safety and complications, as well as acute pain management in the pediatric population.

Dr. Gebhard has published multiple book chapters and over 40 peer reviewed articles. He currently serves as a reviewer for numerous journals including Anesthesiology, Anesthesia and Analgesia and Regional Anesthesia and Pain Medicine.

#### **Learning objectives:**

***After attending this presentation, attendees will learn to:***

- Describe multimodal pain management strategies
- Discuss alternatives to opioid therapy
- Develop tailored perioperative pain management protocols





2:45pm–3:45pm



## Educational Session

### *Leadership in a High Performance Culture*

#### **Julius Heil**

In his role as president and CEO of Intalere, Julius Heil oversees the company's strategic vision and operational direction dedicated to designing tailored, smart solutions that deliver optimal cost, quality and clinical outcomes for Intalere members.

Heil joined Intalere in May 2016, bringing more than 30 years of experience to his current role. During the previous three years, he served as an independent consultant advising organizations in areas including digital technology, analytics, automation, operations, and supply chain strategy and global strategic sourcing/procurement.

Prior to becoming a full-time independent consultant, Heil was with Preferred Freezer Services as executive vice president, Operations and Supply Chain. His leadership of the operations and information technology groups ensured strategic business systems and process remained synchronized to enable an aggressive global growth plan.

Heil has held positions of increasing responsibility in global supply chain operations management, solutions development and implementation, multi-modal transportation systems, and global sourcing and procurement strategy with 3PL companies, such as CHEP, TransMontaigne, GeoLogistics, Burnham and UPS, in support of Fortune 500 clients.

He is a frequent speaker on supply chain topics at industry events, roundtables and universities worldwide and holds nine U.S. patents related to innovation in supply chain.

Heil earned a Bachelor of Science in Transportation and Logistics from The Ohio State University, and he is or has been a member of numerous professional organizations including the Council of Supply Chain Management Professionals, the Warehouse Education Research Council, Institute of Industrial Engineers, the Society of Logistics Engineers, the World Packaging Organization, and the Institute of Packaging Professionals (Certified Packaging Professional Designation).

#### **Learning objectives:**

##### ***After attending this presentation, attendees will learn to:***

- *Improve leadership skills and understand why good leadership is critical to achieving objectives*
- *Understand the importance of mentorship to succession planning and business continuity/sustainability*
- *Lead from a 360 degree viewpoint. Understanding that both the what (IQ) and the how (EQ) are important*
- *Understand the changing requirements to lead a multigenerational workforce*



4:00pm–5:00pm



We put space to work.



## Educational Session *(all attendees)*

### ***Blueprints From the Future Engineering Health Care Systems that Work... Once and For All***

#### **Michael Wagner, MPA**

Michael is the principal and founder of NorthStar Leadership, a leadership development project and consultancy dedicated to helping stakeholders across the entire healthcare continuum to make and embrace bolder and more innovative decisions, visions, and strategies for the future.

Mike's experience in leadership and in health care is extensive, having worked in private business, education, government, politics, healthcare, and non-profit management.

For many years, Mike was General Manager of the Leadership Academies and Executive Director of International Research at The Advisory Board. During his 23 year tenure, he personally worked with more than 750 health care organizations, professional associations, government agencies, the United States armed forces, insurance firms, pharmaceutical companies, and medical device manufacturers. He has worked with health care organizations in the USA, as well as Canada, Australia, New Zealand, Asia, the Middle East, South America, the United Kingdom, Africa, and Europe. Mike's areas of expertise and study include leadership development, culture building, public policy development, strategy development, operational improvement, and innovation.

Mike recently served as a Senior Leadership Fellow at Ko Awatea Innovation Centre in Auckland, New Zealand, spearheading an effort to establish the World Health CLIMB Collaborative – a global initiative to expand the leadership ranks, skills, and success of both formal and informal leaders across the health continuum.

Mike spends much of his spare time snow skiing, scuba diving, off-road motor-biking in the Black Hills of South Dakota, and boating along the Missouri River. When he and his wife, Paula, are not spending time with their eight grandchildren, Mike raises both white and black swans.

#### **Learning objectives:**

##### ***After attending this presentation, attendees will learn to:***

- *Differentiate between the ongoing technological improvement that has traditionally defined health care in the past and the massive organizational and professional disruption that will overtake health care in the future*
- *Identify and understand various, fundamental design concepts that future health care organizations will need to embrace and embed within their operations in order to meet new demands and expectations of both payers and consumers of health care services*
- *Appreciate that future health care systems are likely to be much larger than anything seen today, not to dominate economic markets, but to be large enough to fund, create, and implement new technologies, systems, and risk management matrices*
- *Invest in personal and organizational leadership development in order to create a bench of talent with new skills and a new willingness to experiment in order to become masters of future design rather than victims of change imagined by others*



## dinner+entertainment

6:30pm–9:00pm



*On Tuesday night, join us at Mango's Tropical Café for a classic Miami, South Beach experience!*

Mango's is a showcase of international talent, cuisine and entertainment. The performances feature a full line up that ranges from Salsa to Bachatta and Reggae to Pop. Tantalize your taste buds with their Florribean Cuisine specializing in Latin and Caribbean comfort foods and treat yourself to their exotic and refreshing hand-made specialty drinks, including a full variety of Mojitos, Daiquiris, Martinis and Cosmos. Come prepared for an unforgettable evening of wonderful food, open bars, live music and spectacular entertainment.

*Shuttles will run continuously from 5:45pm–9:00pm, between the Hyatt Regency and Mango's.*



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7:00am–12:00pm

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6:45am–7:45am

### Breakfast *(all attendees)*



Consulting Group, LLC.

8:00am–9:30am

### Educational Session

#### *Peri-Operative Regulatory Update*

#### **Kimberly Merritt**

Kimberly Merritt is a Senior Consultant with Courtemanche and Associates. In this role, she is responsible for assessing healthcare organizations' readiness for licensing, accreditation, and regulatory compliance. She assists organizations with post-survey activities education and follow-up, patient safety strategies, and quality improvement initiatives. Kimberly has more than 30 years of experience working in varying healthcare positions, most notably serving as a member of the Nurse Corps in the U.S. Air Force since 1994. Clinically, Kimberly is a licensed registered nurse with extensive experience ranging from home health to perioperative services, as well as leadership expertise in managing many aspects of healthcare operations. She is trained in the application, teaching, and facilitation of the requirements and recommendations of The Joint Commission, the Centers for Medicare and Medicaid Services and other regulatory and accrediting agencies.

Kimberly's extensive Air Force experience has included administrative oversight of more than 80 personnel, managing a multi-million-dollar budget and leading OR activities. She was the lead Air Force representative for Department of Defense perioperative electronic health record development and system evaluation. Having been awarded a fellowship at the Accreditation Association for Ambulatory Healthcare (AAAHC), she reviewed standards, answered inquiries, participated in board meetings and accreditation activities and updated electronic documentation systems.

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Kimberly has a Bachelor of Science in Nursing from the University of North Carolina - Greensboro and a Master of Healthcare Administration from Seton Hall University in New Jersey. She is a certified nurse in the operating room and has healthcare accreditation credentials. She has earned numerous awards and is a member of the Association of Perioperative Registered Nurses (AORN).

#### **Learning objectives:**

***After attending this presentation, attendees will learn to:***

- Describe basic differences between CMS Conditions of Participation and The Joint Commission Chapters & Standards
- Inform colleagues regarding TJC high focus areas within the perioperative arena and identify at least one cited standard
- Prepare a policy or competency based on manufacturer instructions for use, equipment manual or evidence-based guideline

10:00am–12:00pm

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## **Session II**

The Hospital O.R. & Surgical Directors and GPO Executives host the exhibit booths in this very unique **reverseexpo**.



### **Contact Information**

#### **Supplier Registration and Sponsorships**

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#### **Provider Registration**

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