









Thursday, May 28, 10:00am–11:00am CT



John O'Leary



Chris Heeter



Ruth Cassidy

Leadership Principles During a Time of Crisis

John O'Leary Live Inspired

Chris Heeter Wild Leadership

and daring authenticity.

John O'Leary, a #1 national bestselling author and speaker, will bring inspiration to us as leaders.

In 1987, John O'Leary was a curious nine-year-old boy. Playing with fire and gasoline, John created a massive explosion in his home and was burned on 100% of his body. He was given 1% chance to live. This epic story of survival was first showcased in his parents' book, Overwhelming Odds, in 2006. It was this book that first invited John to embrace his miraculous recovery and share it with the world. Today, John is an inspirational speaker teaching nearly 75,000 people around the world each year how to live inspired. Consistently described as "the best speaker we've ever had," John's emotional storytelling, unexpected humor and authenticity make each of his presentations truly inspirational. John's "Live Inspired" podcast is a top 20 for business on iTunes & Inc. Magazine and his online community is 200,000 strong.

Chris Heeter is out to create a Wild revolution in

the workplace. Chris will challenge and inspire us

Chris was selected as a "Top Ten Speaker of 2014"

by MeetingsNet, and was the highest rated speaker

Education Congress. A wilderness guide since 1984

Channel's "National Geographic Today," she brings decades of leadership experience indoors, to conferences and offices, working with teams and leaders, helping us recognize that leadership and teamwork doesn't have to be so complicated. With remarkable parallels to the work world, Chris shares hilarious stories from her sled dog team with their quirky personalities and from guiding whitewater trips, where successfully navigating obstacles (mostly) is part of the journey.

of Meeting Professional International's 2014 World

and professional speaker since 2001, she has led

and worked with a diverse array of teams, both

canine and human! Featured on The Discovery

toward "Wild Leadership," compassionate presence,

Ruth Cassidy Perspective from the Frontlines

Dr. Ruth Cassidy is a Senior Vice President of Clinical Support Services and Chief Pharmacy Officer at SBH Health System located in NYC. Ruth will share some information, lessons learned and best case practices from her recent experience battling COVID-19 on the front lines of the outbreak in the Bronx.

In her role, Ruth has responsibility for departments such as pharmacy, laboratory services, radiology, interventional radiology, food service, clinical nutrition, wound care and invasive/noninvasive cardiology. She earned her Bachelor of Science at St. John's University, a Doctor of Pharmacy at the University of Florida, a Fellowship with the American College of Healthcare Executives, an MBA with West Texas A&M University, and is an Associate Faculty at the CUNY School of Medicine. Ruth continues support of her profession by serving on various boards, including the NYSCHP board of directors as well as chair of the Health Connect Partners Hospital Pharmacy Educational Advisory Board.

Learning objectives:

- Improve personal accountability for actions, attitudes, and outcomes
- Better understand their impact within their team and re-ignite their passion for their profession
- Guide your team through change where everyone stays on board and engaged
- Hone your communication skills for greater impact
- Improve readiness for disasters
- Discuss what has worked well and what has not worked well during this pandemic

Educational Session TWO

Friday, May 29, 10:00am–11:00am CT



Katrina K Harper, PharmD, MBA, BCPS, DPLA Sr.

USP Chapter <800>: Exploring the Gray

Katrina Harper has more than 20 years of healthcare experience in several clinical and leadership roles. Currently, as Clinical Pharmacy Director, she provides pharmaceutical/ clinical expertise for her internal team and Vizient Members. Katrina serves as a subject matter expert in the areas of medication safety, regulations, quality, and compliance.

Prior to joining Vizient, Katrina was a Pharmacy Manager for a community pharmacy chain, Director of Pharmacy of a cardiovascular specialty hospital, and Medication Safety Officer for a safety-net academic county hospital. She has served as chairperson and adjunct faculty for the ASHP accredited Pharmacy Technology program at a community college. Katrina is also a recipient of the Texas Society of Health-Systems Pharmacist's Larry C. Nesmith Pharmacist Recognition Award.

Katrina holds a Doctorate of Pharmacy degree from Xavier University of Louisiana College of Pharmacy and a Master's degree in Business Administration from The University of Texas at Arlington College of Business Administration. She is also a Board Certified Pharmacotherapy Specialist, a Board Certified Sterile Compounding Pharmacist and holds numerous other certifications.

Learning objectives:

- Discuss the compendial applicability of USP Chapter <800>
- Describe various methods to operationalize USP Chapter <800> requirements
- Summarize strategies to overcome obstacles encountered when complying with USP Chapter <800> recommendations

Monday, June 1, 10:00am–11:00am CT

Digital Medicine: Transforming Chronic Disease Care with Digital Tools and a Dedicated Team



Valentina Williams, PharmD, BCPS

Dr. Valentina Williams earned a Doctorate of Pharmacy degree from the University of Georgia. She completed a PGY1 Pharmacy Practice Residency focused on Ambulatory Care at Xavier University of Louisiana. Additionally, she is a Board Certified Pharmacotherapy Specialist (BCPS). As an ambulatory care clinician, Dr. Williams is inspired by the opportunity to have a true impact on patient's lives by delivering care that is proactive, efficient and truly patient-centered. Working with the innovationOchsner team, Dr. Williams was part of the inception of Digital Medicine at Ochsner Health six years ago. As the clinical manager for Digital Medicine, she leads a multidisciplinary team that leverages technology to transform chronic disease management. Given the rising cost of healthcare, she is passionate about finding new ways to connect with patients that yield outstanding clinical outcomes while promoting sustainable financial benefits. Dr. Williams is currently pursuing a Master's degree in Healthcare Administration from Tulane University.

Learning objectives:

- Define the burden of chronic disease and its impact on healthcare costs in the United States
- Examine current trends in digital health
- Describe the components of Digital Medicine at Ochsner Health



Virtual Reverse Expo Session ONE

Tuesday, June 2, 8:00am–5:00pm CT







Virtual Reverse Expo Session TWO

Wednesday, June 3, 8:00am–5:00pm CT

Wednesday, June 3

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Virtual Reverse Expo Session THREE

Thursday, June 4, 8:00am–5:00pm CT

Thursday, June 4 **CALCENTION CONTROLUTION CONTROLUTION CONTROLUTION CONTROLUTION**



Friday, June 5, 10:00am–11:00am CT



Dennis A. Wichern

Dennis A. Wichern is a partner with Prescription Drug Consulting (PDC) where he focuses his efforts on risk mitigation and compliance initiatives to protect healthcare providers nationwide. Prior to joining PDC, Mr. Wichern completed 30 years of public service as a DEA agent, last serving as the agent in charge of the Chicago Field Division. Before his transfer to Chicago in 2014, Mr. Wichern oversaw DEA operations in Indiana where he observed first-hand the deadly effects resulting from the prescription drug and opioid epidemic. It was during this period that Mr. Wichern initiated partnerships with the medical community to safeguard providers from the compliance risks associated with prescription drugs by developing CME and CLE programs addressing MAT and pain prescriber safeguards, federal pharmacy regulatory and DEA compliance, and drug destruction methods.

Learning objectives:

After attending this presentation, attendees will learn to:

DEA Updates, Recent Case Studies

and Controlled Substance Risk Mitigation

- Define DEA's specific authorities and role in relation to controlled substances and the practice of medicine
- Identify important controlled substance record keeping requirements and techniques to prepare for a DEA audit
- Recognize practical strategies and tips to reduce opioid risk at your hospital pharmacy while complying with federal law



Monday, June 8, 10:00am-11:00am CT

ISMP Top Med Errors and Targeted Best Practices



titlesponsor

Brea Rowan, PharmD, BCPS

Brea Rowan is a pharmacist and assistant editor at TRC Healthcare, a leading provider of evidence-based, cutting edge medication advisory and education services. She earned her Bachelor of Science in Biomedical Sciences from Auburn University and Doctor of Pharmacy degree from the University of Tennessee Health Science Center. She completed a postgraduate residency at the Regional Medical Center at Memphis and is board certified in pharmacotherapy. Dr. Rowan has 15 years of inpatient experience, primarily in the surgical and neurological intensive care units at a community teaching hospital.

Learning objectives:

- Evaluate and identify ISMP best practices and top medication errors
- Develop health-system-wide strategies to minimize medication errors
- Implement strategies to improve institutional medication safety



Virtual Reverse Expo Session FOUR

Tuesday, June 9, 8:00am–5:00pm CT







Virtual Reverse Expo Session FIVE

Wednesday, June 10, 8:00am–5:00pm CT

Wednesday, June 10

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8:00am-5:00pm CT





Virtual Reverse Expo Session SIX

Thursday, June 11, 8:00am–5:00pm CT

Thursday, June 11

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Friday, June 12, 10:00am–11:00am CT

Healthcare State of the Union -Key Trends Shaping Provider Strategy in 2020



David Willis

David Willis, currently working with The Advisory Board, has more than 25 years of experience as an executive and a management consultant, including 15 years in health care advising some of the nation's largest health systems on strategy development and execution. Additionally, he has worked with more than half of the Fortune 100, advising global leadership teams on best practices in strategy, leadership, and organizational change.

As Vice President, Health System Strategy, Dave serves as a strategic partner to leading health care organizations across the globe, and as a thought leader on many of the most pressing issues facing executives today. His work spans such areas as growth strategy, margin enhancement, M&A, systemness, change management, consumerism, and population health. As a parent of two children with special needs, he is also extremely passionate about the issues of care coordination and patient experience.

Across his two decades with The Advisory Board, Dave has been a featured speaker at many national and international conferences on health care leadership and strategy. He is a graduate of Carnegie Mellon University, has an MBA from Yale University School of Management and has done post-graduate work at The Wharton School at the University of Pennsylvania. Dave's passions include traveling, craft beer, crossword puzzles, and baseball history. Originally from the Boston area, he currently resides in Northern Virginia, but remains a diehard Red Sox fan (though he has learned to pronounce the letter "r.")

Learning objectives:

- Describe the market and demographic trends that are reshaping demand for health care in the US
- Compare and contrast the different tactics that purchasers are using to reduce the cost of care
- Assess the likelihood of success of different provider strategies to meet the market's demand for affordability